




RESIDENT MONTHLY MEETINGS 2021

APRIL							MAY							JUNE							JULY							AUGUST							SEPTEMBER													
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S							
				1	2	3						1			1	2	3	4	5					1	2	3	1	2	3	4	5	6	7					1	2	3	4							
4	5	6	7	8	9	10	2	3	4	5	6	7	8	6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14	5	6	7	8	9	10	11							
11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	18	19	11	12	13	14	15	16	17	15	16	17	18	19	20	21	12	13	14	15	16	17	18							
18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26	18	19	20	21	22	23	24	22	23	24	25	26	27	28	19	20	21	22	23	24	25							
25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30				25	26	27	28	29	30	31	29	30	31					26	27	28	29	30									
							30	31																																								
OCTOBER							NOVEMBER							DECEMBER							<p>JOIN OUR VIRTUAL RESIDENT MEETING EVERY 3RD TUESDAY OF EACH MONTH STARTING AT 4:00PM – 5:00PM</p> <p>Scan the QR Code below or call (346) 248-7799 US</p> <p>Join Zoom Meeting</p> <p>CLICK HERE TO JOIN OUR MEETING</p> 																											
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S																												
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3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11																												
10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18																												
17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25																												
24	25	26	27	28	29	30	28	29	30					26	27	28	29	30	31																													
31																																																

Resident Meeting Discussion Topics

- April 20
 - April-Introduction-Roles and Responsibilities of Management, Residents, and HAS
 - Communication-Website Launch
 - Email/Text Robo Blast notifications
- May 18
 - Navigating the New Keystone Website-Resident Resources/Rent Portal
- June 15
 - Customer Service Program Launch
- July 20
 - Resident Policies
 - House Rules
 - Reasonable Accommodations
 - Grievance Procedures
 - Transfers
 - Pet Policies
 - Parking Policies
 - Health and Safety
 - Housekeeping Policy
- August 17
 - Review of the Lease Contract
 - Rental Payments/Late Fees/Lease Terminations
 - Maintenance Service Requests
 - Resident Damages
- September 21
 - Supportive Services
 - Rental Assistance Programs
- October 19
 - Inspection – Housekeeping, HQS, and UPCS
- November 16
 - Re-Certifications
 - Interims
- December 21
 - Winter Preparations